

About BaoViet Insurance Corporation

BaoViet Insurance Corporation is the core of BaoViet group. BaoViet was established on 15 January 1965, and is the leading financial-insurance group in Vietnam. It has been accredited as one of the top 25 enterprises in the country by the State Government.

50 years of experience in Vietnam. BaoViet Insurance is the oldest and most established non-life insurance group in Vietnam with headquartered in Hanoi and a widespread network across 63 provinces nationwide. BaoViet was the first insurance company

incorporated in Vietnam and granted the Second-rank Independence Medal by the Party and the State on the eve of its 45 years establishment, in January 2010.

BVQI (UK) accredited BaoViet with the quality management ISO 9001:2000 certification in August 2001, and ISO 9001:2008 certification in 2009. In 2010 and 2011, BaoViet was named in the Top 10 Brands of Vietnam. BaoViet won the “Reputable Brand Cup – gold quality products voted by Vietnamese consumers for 2010”.

Local strengths USPs

Provider network: BaoViet has nearly 80 providers of hospitals and clinics in their network. It is one of the few insurance companies with such wide network of cashless providers in Vietnam.

Claim reimbursement process: BaoViet provides a standard procedure for claim reimbursement of with the largest number of professional claim processors in Vietnam health insurance market.

Unmatched scale and reach: National distribution network of 67 branches and 400 customer service centers with a total of more than 3,000 employees and 13,700 agents across the country.

Facts & figures

- Insurope member since: 2010
- Financial Rating: A by Standard's & Poors, A1 by Moody's

Average Turnaround Times

- General Questions: 2 to 3 Working Days
- Local Quote: 3 to 5 Working Days
- Annual Renewal: 90 Working Days in advance
- Rate Review: 3 to 5 Working Days
- Death Claims: 10 to 15 Working Days
- Disability Claims: 10 to 15 Working Days
- Medical Claims: 7 to 10 Working Days

Benefits

- Insurable Benefits: ADLM
- Poolable Benefits: ADLM

Minimum lives criteria

- For a group quote: 3 employees
- For pooling contract: 3 employees

Local contact information

BaoViet Insurance Corporation

Ms. Banh Thi Cam Giang

BaoViet Insurance

35 Hai Ba Trung, Hoan Kiem, Ha Noi

BanhThiCamGiang@baoviet.com.vn

Tel: +8424 3934 3125 (Ext.8048)