



NEW ZEALAND

## About AMP Services (NZ) Limited

In 2011, AMP (the Australian Mutual Provident Society) and AXA Asia Pacific Holdings' Australia and New Zealand businesses merged to form one business under the AMP group. Now:

- AMP has the largest financial advice network in Australia and New Zealand with 4,406 aligned and employed financial advisers and planners.
- We are helping more than 4.3 million customers in Australia and New Zealand
- We manage A\$197 billion in assets for our customers.

- We have around 850,000 shareholders.
- 5,913 employees around the world help support our financial planners, customers and shareholders.

After more than 160 years in the community, AMP has evolved from its humble mutual life insurance beginnings into a large organisation that provides personal advice to help Australian and New Zealand families look forward to a more secure and brighter future.

## Local strengths USPs

They're one of the largest workplace insurers in New Zealand and they have an excellent claims track record – every year they pay out more than \$10 million to Kiwis who've had the unexpected happen to them. Employers choose to partner with AMP because they can provide immediate access to financial knowledge and advice.

As well as workplace insurance AMP can also help with:

- financial advice

- superannuation, retirement income and other investment products for individuals
- superannuation services for businesses
- administration, banking and investment services for self-managed super funds
- individual income protection, disability and life insurance
- investments in shares, fixed interest, property, infrastructure, multi-manager and multi-asset funds.

### Facts & figures

- Insurope member since: 1978
- Financial Rating: Standard & Poor's (AA-)

### Average Turnaround Times

- General Questions: 2 Working Days
- Local Quote: 4 Working Days
- Annual Renewal: 4 to 7 Days in advance
- Rate Review: 60 Working Days
- Death Claims: 3 Working Days
- Disability Claims: 3 Working Days
- Medical Claims: N/A

### Benefits

- Insurable Benefits: DL
- Poolable Benefits: DL

### Minimum lives criteria

- For a group quote: 10 employees
- For pooling contract: 10 employees

### Local contact information

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