

## About Union Insurance Company P.J.S.C

Union Insurance was established in 1998 with a paid-up capital of over AED 330 million. It is licenced by the UAE Insurance Authority and listed on the Abu Dhabi Securities Exchange, with its corporate office located in Dubai.

At Union Insurance, we provide a comprehensive range of retail and commercial insurance products to clients in the UAE, as well as the Middle East. Led by some of the most experienced and respected professionals in the industry, we make it a point to offer innovative, superior-value insurance coverage.

This includes both standard and customised policies to help individuals; small, medium, and large enterprises; and government entities, obtain reliable

and cost-effective insurance covers. We offer additional insurance services as well. They include risk assessment and gap analysis of insurance coverage, conducted by professionals with decades of experience.

Our comprehensive coverage in areas including (but not limited to) life, health, automobiles, property, engineering, liability and maritime, frees our clients to focus on their core operations, and gives them the surety of having robust insurance policies to manage various risks.

We have obtained ISO 14001, OHSAS 18001, ISO 9001, and ISO 10002 certification.

## Local strengths USPs

Below, you will find the company highlights. They are essentially the four pillars on which UIC is built, and the reason behind our clients' trust in us.

### Exceptional customer service

We're proud of the level of trust our customers place in us, and we work hard to maintain it. From guiding you towards the right policy to helping you customize it according to your specific needs while providing support at all times, we are with you every step of the way.

### Experienced technical team

We have a highly efficient in-house team with years of collective experience behind them. This, along with their strong structuring abilities, consistently enables them to develop distinctly reliable, innovative, and enhanced products, and to provide comprehensive insurance services such as highly

accurate gap analysis and risk assessment.

### Digital capabilities

In a world that is becoming more and more digitized, we make it a point to offer products that are supplemented by digital channels. They play a crucial role in helping us to continuously develop smoother and more reliable methods for submitting and tracking claims, issuing policies, and other services, for our customers' benefit.

### Seamless experiences

We have a strong online presence, hassle-free claim processes, a well-developed network, and experienced trusted partners that work harmoniously together to make managing your various risks as smooth and uncomplicated as possible and to provide you with robust and comprehensive coverage.

### Facts & figures

- Insurope member since: 2014
- Financial Rating: A M Best (B++)

### Average Turnaround Times

- General Questions: 2 to 3 Working Days
- Local Quote: 3 to 5 Working Days
- Annual Renewal: 30 Working Days in advance
- Rate Review: 2 to 3 Working Days
- Death Claims: 10 to 15 Working Days
- Disability Claims: 10 to 15 Working Days
- Medical Claims: 10 to 15 Working Days

### Benefits

- Insurable Benefits: ADLM
- Poolable Benefits: DLM

### Minimum lives criteria

- For a group quote: 11
- For pooling contract: 11

### Local contact information

Jayant Kampani

Assistant Vice President & Head – Relationship Management

Contact Details: +971 56 545 8781

[jayant.k@unioninsurance.ae](mailto:jayant.k@unioninsurance.ae)

[www.unioninsurance.ae](http://www.unioninsurance.ae)

Union Insurance Company P.J.S.C

Single Business Tower, Sheikh Zayed Road,

P.O Box 119227 Dubai

United Arab Emirates