

About
**Ping An Annuity
Insurance
Company Ltd.**

Ping An Annuity is a specialized annuity insurer under the Ping An Group, a Fortune 500 company. Ping An Annuity now boasts 200 branches nationwide offering integrated financial services to government departments, enterprises and individuals.

Its business covers annuity and pension management, livelihood benefits. As of Q2 2014, it had 1.06 million group clients and over 80 million individual effective clients. To date, it has been in the list of top insurers in terms of overall business volume. As of end-

November 2014, the company ranked first in long-term insurance and second in short-term insurance, with market share of 37.52% and 22.77% repetitively among 6 leading group insurance companies.

Ping An Annuity aims to be “a leading domestic pension management institution” and “a leading service provider of livelihood benefits”, so as to make greater contributions to China's old-age care cause!

Local strengths
USPs

Unique large enterprise customer service model for group-oriented, regional corporate customers first centralized management, localization services nationwide omnibus enable the service model to provide standardized, consistent service.

The company has a nationwide service network and excellent professional team, with 35 branches in the country has 200 branches, more than 200 investment office staff, and annuity product managers more than 200 people, more than 300 actuarial, insurance two core underwriting staff of more than 300 peoples, more than 2000 operations and customer service personnel 2000 with more than one.

Advanced information technology platform to ensure a high degree of system operations and customer service consistency.

Ping An Annuity offers personalized customized hospitality services through a variety of various different types of customer service channels, and exclusive service service-tailored solutions.

Ping An Annuity co-ordinate the establishment of enterprise employees offer different choices of flexible benefits insurance model plan to help enterprises to manage employee benefits.

Facts & figures

- Insurope member since: 2001
- Financial Rating: AAA by CCXI

Average Turnaround Times

- General Questions: 2 Working Days
- Local Quote: 3 Working Days
- Annual Renewal: Depends on case
- Rate Review: N/A
- Death Claims: 30 Working Days
- Disability Claims: 30 Working Days
- Medical Claims: 7 Working Days

Benefits

- Insurable Benefits: ADLMPCi
- Poolable Benefits: ADLMCi

Minimum lives criteria

- For a group quote: 3 employees
- For pooling contract: 3 employees

Local contact information

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