



ALBANIA

## About Sigal UNIQA Group

UNIQA is one of the top insurance groups in Central and Eastern Europe where it operates in 20 markets through 40 companies amongst which SIGAL which is the market leader in Albania.

In Albania, SIGAL was established in 1999 and has been part of the UNIQA Group since March 2007.

The company offers life insurance, reinsurance solutions and non-life insurance products. Their portfolio consists of over 500,000 policies.

SIGAL UNIQA has a no. 1 position in the group life insurance, pension and medical insurance market. Products and services are distributed through an extensive network of own sales staff, agents, banks and brokers.

## Local strengths USPs

The group has a wide product portfolio that allows it to cater to a large customer base.

It offers a range of insurance products classified into three divisions: Life Insurance, Health Insurance and Property and Casualty Insurance.

Its life insurance products include death risk insurance, index-linked life insurance, child care insurance, pension plans, and traditional endowment insurance.

Through its Health Insurance division, it offers health packages, wellbeing plans, health insurance for children, optical and dental insurance and telemedicine services.

### Facts & figures

- Insurope member since: 2013
- Financial Rating: A- (Standard & Poor's)

### Average Turnaround Times

- General Questions: 1 Working Days
- Local Quote: 2 Working Days
- Annual Renewal: 30 Working Days
- Rate Review: 2 Working Days
- Death Claims: 30 Working Days
- Disability Claims: 30 Working Days
- Medical Claims: 14 Working Days

### Benefits

- Insurable Benefits: ADLMP
- Poolable Benefits: ADL

### Minimum lives criteria

- For a group quote: 12 employees
- For pooling contract: 12 employees

### Local contact information

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