

## About Orient Takaful Insurance Egypt

Orient Takaful Insurance Egypt is an affiliate company of the UAE based Orient Insurance PJSC which is the market leader in UAE, operating in 7 countries, and 100% owned by Al Futtaim business group.

Orient Takaful Insurance Egypt started its operation in Egypt in 2009 and is writing all lines of non-life business including medical.

The company is now ranked No.1 in Takaful market & No.4 in the Egyptian market non-

## Local strengths USPs

Orient Takaful Insurance Company is committed to providing an outstanding and innovative insurance service through a variety of distribution channels including tied agents, direct agents and freelance brokers. This is backed by the corporate vision to be the first customer-insurer choice in the Egyptian market.

life insurance market. It is the highest rated insurance company in the Egyptian market, Africa and the Middle East, with rating “a+” by A.M. Best.

Egypt has a still developing regulation and, therefore, pooling will not be offered as a standard solution in 2020. However, the objective is to offer pooling from 2021.

We provide:

- a high quality healthcare coverage to our insured population with unprecedented level of service:
- very strong brand (Orient and Alfuttaim)
- the use of the 3 best TPAs in the market
- excellent relationship with major brokers
- highly qualified team

### Facts & figures

- Insurope member since: 2020
- Financial Rating: A+ by A.M. Best

### Average Turnaround Times

- General Questions: 2 Working Days
- Local Quote: 4 Working Days
- Annual Renewal: 4 working days (sending it before 40 days from the renewal date)
- Rate Review: 3 Working Days
- Death Claims: N/A
- Disability Claims: N/A
- Medical Claims: 14 Working Days

### Benefits

- Insurable Benefits: AM
- Poolable Benefits: N/A for the time being

### Minimum lives criteria

- For a group quote: N/A for the time being
- For pooling contract: N/A for the time being

### Local contact information

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