

About
**Allianz Life
 Insurance
 Malaysia
 Berhad**

Allianz Malaysia is part of the global Allianz Group, a leading insurance and financial services provider, with around 148,000 employees serving over 83 million customers in more than 70 countries.

They have a strong market position, both for individual and commercial business, which is further strengthened year by year. It is the third largest employee benefits provider in Malaysia.

Allianz Malaysia provides has a broad product portfolio with a wide range of personal and commercial insurance products for individual and corporate clients. In addition, the company provides investment solutions.

The company's association with Allianz Group further enhances its brand image and market position.

Local strengths
USPs

Comprehensive: Allianz Malaysia offers a comprehensive product suite on medical and life insurance coverage to its corporate customers – hospital and surgical, outpatient, dental, maternity; term life, disability, critical illness, accident – as standardized, packaged products for smaller companies or individually tailor-made solutions for larger corporations. In addition, voluntary supplementary products are offered for protection and healthcare to enhance employer-sponsored coverage.

Close: Strong nationwide network of panel hospitals, clinics and specialists, offering best treatment for every budget.

Reliable: Robust service procedures and high data protection standards.

Value-adding: Claims control measures and reporting to provide transparency and to keep expenses under control. Wellness programs and flexi benefits can be administered.

Facts & figures

- Insurope member since: 2014
- Financial Rating: Standard & Poor's (AA)

Average Turnaround Times

- General Questions: add-hoc
- Local Quote: 2 Working Days
- Annual Renewal: 2 Working Days in advance
- Rate Review: 3 Working Days
- Death Claims: 21 Working Days
- Disability Claims: 21 Working Days
- Medical Claims: 21 Working Days

Benefits

- Insurable Benefits: ADLM
- Poolable Benefits: ADLM

Minimum lives criteria

- For a group quote: 3 employees
- For pooling contract: 50 employees

Local contact information

Allianz Malaysia
Lai Peng Phang
 Level 29, Menara Allianz Sentral
 203, Jalan Tun Sambanthan
 50470 Kuala Lumpur
 Phang.LaiPeng@allianz.com.my