

About
**Manulife
(International)
Limited**

Manulife (International) Limited (MIL) is a member of Manulife Financial Corporation (MFC), headquartered in Toronto, Canada.

As a leading financial services provider and a trustworthy brand in Hong Kong for more than a century, MIL focuses on offering financial protection and wealth management products, professional financial planning services that

bring customers ultimate peace-of-mind and quality life. Its comprehensive range of individual insurance, investment-linked insurance, group life and health insurance, provident funds, mutual funds, and wealth management products meet customers' financial needs at their different life stages.

Local strengths
USPs

- Named No. 1 Customer Satisfaction Insurance Brand in Hong Kong for 5 consecutive years by YouGov Brand Tracking.
- “Provides the following benefits along with group life, disability and medical coverage:
- Conversion privilege: allows eligible employees to enjoy continued insurance protection on an individual basis without health declaration when employment ends
- Mental health benefits: able to offer psychiatric and psychological treatment under outpatient benefit upon request to support your employees' overall health”

Facts & figures

- Insurope member since: 1979
- Financial Rating: Standard & Poor's (AA-)

Average Turnaround Times

- General Questions: 1 Working Days 1 (tele inquiries)
- Local Quote: 5 Working Days
- Annual Renewal: 30 to 45 Days in advance
- Rate Review: 1 to 5 Working Days
- Death Claims: 8 to 10 Working Days
- Disability Claims: within 21 Working Days
- Medical Claims: within 21 Working Days

Benefits

- Insurable Benefits: ADLMP
- Poolable Benefits: ADLM

Minimum lives criteria

- For a group quote: 10 employees
- For pooling contract: 10 employees

Local contact information

Manulife

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