



BULGARIA

About **UNIQA** Insurance plc

Both companies UNIQA Insurance plc and UNIQA Life Insurance plc are part of the UNIQA Insurance Group AG. The UNIQA Group is one of the leading insurance groups in its core markets of Austria and Central and Eastern Europe (CEE). 22,000 employees and exclusive sales partners serve more than 10 million customers in 19 countries. UNIQA operates in 15 markets in the CEE growth region. UNIQA Bulgaria carries on a tradition of more than 23 years high professionalism and correctness on the local insurance market.

For years UNIQA holds leading positions in all insurance segments on Bulgarian market. UNIQA Bulgaria provides to its customers innovative high quality products in both general insurance and life insurance segments as well as equally highly professional level of customer service through the wide-spread network of more than 100 points of sales all over the country and also through intermediaries - insurance brokers and agents.

Local strengths **USPs**

In 2014 for a second year in a row UNIQA Life Insurance plc took the leading 3rd position in ranking of life insurance companies in Bulgaria with excellent market performance in life and double-digit percentage growth in main lines of business in life insurance sector.

UNIQA has a broad portfolio of life insurance products and solutions for both private and corporate customers. UNIQA proved to be solid

and reliable insurance partner for its clients in Bulgaria providing them with long-term security as well as high quality products across health, risk and endowment business lines of business.

Facts & figures

- Insurope member since: 2006
- Financial Rating: A- by Standard & Poors

Average Turnaround Times

- General Questions: 2 Working Days
- Local Quote: 2 Working Days
- Annual Renewal: 1 month before renewal
- Rate Review: 1 Working Days
- Death Claims: 15 Working Days
- Disability Claims: 15 Working Days
- Medical Claims: 15 Working Days

Benefits

- Insurable Benefits: ADLMP
- Poolable Benefits: ADL

Minimum lives criteria

- For a group quote: 5 lives for Accident and Life and 10 lives for Health
- For pooling contract: 5 employees

Local contact information

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