

## About Nationale - Nederlanden

NN Group is an international financial services company, active in 11 countries, with a strong presence in several European countries and Japan. Their roots lie in the Netherlands, with a rich history that stretches back over 175 years.

They are committed to helping their customers secure their financial future, offering retirement services, insurance, investments and banking products. Their customers range from individuals and small and medium-sized companies to large corporates and institutional investors.

They operate through agents, intermediaries and banks, as well as directly with customers through their websites and contact centers.

## Local strengths USPs

NN's corporate values are: they care, they are clear and they commit. They put their scale to good use, offering their customers a wide variety of insurance and investment solutions across the globe.

With more than 16,000 employees, NN provides retirement services, pensions, insurance, banking and investments to approximately 19 million customers. Their approach is committed, straightforward and personal. They seek to offer their customers value for money, freeing them up to focus their resources on what matters to them.

NN Group includes Nationale-Nederlanden, NN, ABN AMRO Insurance, Movir, AZL, BeFrank, OHRA and Woonnu. Formerly part of ING Group, NN Group listed as an independent company on Euronext Amsterdam on 2 July 2014.

In the Netherlands, Nationale-Nederlanden is a financial services company that serves approximately five million retail and corporate customers. It has provided insurance, pensions and banking products since the 19th century.

### Facts & figures

- Insurope member since: 1972
- Financial Rating: A+ by S&P, AA- by Fitch

### Average Turnaround Times

- General Questions: 5 Working Days
- Local Quote: 15 Working Days
- Annual Renewal: 15 Working Days in advance
- Rate Review: Every two weeks
- Death Claims: 15 Working Days
- Disability Claims: 15 Working Days
- Medical Claims: N/A

### Benefits

- Insurable Benefits: DLMP
- Poolable Benefits: DLP

### Minimum lives criteria

- For a group quote: 2 employees
- For pooling contract: 65 employees

### Local contact information

Nationale-Nederlanden

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