

About Orient Takaful Insurance Egypt

Orient Takaful Insurance Egypt is an affiliate company of the UAE based Orient Insurance PJSC which is the market leader in UAE, operating in 7 countries, and 100% owned by Al Futtaim business group.

Orient Takaful Insurance Egypt started its operation in Egypt in 2009 and is writing all lines of non-life business including medical.

The company is now ranked No.1 in Takaful market & No.4 in the Egyptian market non-

life insurance market. It is the highest rated insurance company in the Egyptian market, Africa and the Middle East, with rating "a+" by A.M. Best.

Egypt has a still developing regulation and, therefore, pooling will not be offered as a standard solution in 2020. However, the objective is to offer pooling from 2021.

Local strengths USPs

Orient Takaful Insurance Company is committed to providing an outstanding and innovative insurance service through a variety of distribution channels including tied agents, direct agents and freelance brokers. This is backed by the corporate vision to be the first customer-insurer choice in the Egyptian market.

We provide:

- a high quality healthcare coverage to our insured population with unprecedented level of service:
- very strong brand (Orient and Alfuttaim)
- the use of the 3 best TPAs in the market
- excellent relationship with major brokers
- highly qualified team

Facts & figures

- Insurope member since: 2020
- Financial Rating: A+ by A.M. Best

Average Turnaround Times

- General Questions: 2 Working Days
- Local Quote: 4 Working Days
- Annual Renewal: 4 working days (sending it before 40 days from the renewal date)
- Rate Review: 3 Working Days
- Death Claims: N/A
- Disability Claims: N/A
- Medical Claims: 14 Working Days

Benefits

- Insurable Benefits: AM
- Poolable Benefits: N/A for the time being

Minimum lives criteria

- For a group quote: N/A for the time being
- For pooling contract: N/A for the time being

Local contact information

Orient Takaful Insurance Egypt
Ms. Naira Elhadad
VP Corporate Sales
59 Abdulaziz Al Saud Street - Al Manial
Giza / Egypt
Naira.ElHadad@alfuttaim.com
Tel: +2 0100 9957728